

Assistant General Manager



- Do you want to be a central part of one of the most exciting residential buildings in London?
- Do you want to join a company leading the way in the build to rent space?
- Do you want to join a company which constantly offers employees development & progression?

We are looking for an Assistant General Manager to assist with operating and managing a brand new BTR development in the Nine Elms area of London.

About the development

The development consists of 195 beautifully designed residential apartments and a range of perfectly curated, exclusive amenity spaces for residents to use.

About the role

The Assistant General Manager position is focused heavily on delivering an outstanding residential experience. This is a position which will allow you to get creative in creating resident events; lead on an creating engaging social media; work with local businesses to generate partnerships to benefit residents & fundamentally be the heart of the building for residents.

You will report into a General Manager who has overall accountability for the building and have a team of resident associates reporting into you.

About you

As this is a new build you will play a key part in the mobilisation of the site; supporting in the hiring, onboarding and ongoing management of staff members to create the onsite team and creation of operational processes & procedures.

Customer service is central to this role; you will need to enjoy working with people and be passionate about the opportunity to deliver experience.

You don't need to come from a property background. Experience in a customer facing role, management & events / partnerships is key.

What you get in return

You will be working with a well-established BTR operator with numerous awards in this space. They have an exceptional culture which is supportive but autonomous which has seen them retain staff well and offer promotions.

You will work with an exceptional team both on site and the wider business on one of London's coolest residential developments. You will receive an exceptional salary and benefits package.

We work as one

The key to growth is in our differences, not similarities. Alongside our partners, building a diverse, inclusive, and equal environment is at our core: everyone is made to feel welcome and encouraged to be their authentic self. Respect isn't an opt-in, it's the only way forward.

If this role seems of interest to you, please do not hesitate to contact us:

E: joe.obrien@deverellsmith.com | T: 07480743751

Resident Services Agent



- Do you want to be a central part of one of the most exciting residential buildings in London?
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We are looking for competent and enthusiastic Resident Service Agents to assist with the delivery of a brand new BTR development in the Nine Elms area of London.

Our client has day and night positions which work on a 4 days on 4 days off basis.

About the development

The development consists of 195 beautifully designed residential apartments and a range of perfectly curated, exclusive amenity spaces for residents to use.

About the role

We are looking for competent and enthusiastic Resident Service Agents to assist with the delivery of a brand new BTR development in the Nine Elms area of London.

The Resident Services team will provide world class customer experience and operational excellence at The Lark, and assist the onsite management team in delivering the overall performance of the development. The role is based full time within the development, reporting to the General Manager and Assistant General Manager.

About you

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